



PERRY HIGH SCHOOL

PRIDE ♦ PROGRESS ♦ PURPOSE

1:1 Parent FAQs

1. When will the devices be given to my child?

- The roll-out of devices is scheduled for Thursday, August 11th and Friday, August 12th, during English class, after school pictures, are taken.
- Students that do not have an English class will receive a computer on the same roll-out dates. They will work out a convenient time with their teachers to take their school photos and pick up their computers.

2. What type of device will my child be given?

- All students will receive an HP Chromebook 11 G9 EE and charger.

3. Will my child be given a device if I do not sign the district device agreement?

- No, all students that receive a CUSD device must sign a device agreement. The link to the device agreement instructions is below:
 - <https://1to1.gse.cusd80.com/cusd-11-device-agreement>

4. Is there a paper version of the device agreement available?

- Yes, a paper copy of the device agreement is available in the Perry High School front office. You can also e-mail Mrs. De La Torre, Delatorre.jennifer@cusd80.com, and she will e-mail a copy to you.

5. Is my child required to use the district-issued device?

- No, our district continues to have a “bring your own technology” policy. Connectivity on the district-issued devices will be significantly more reliable than on a student’s personal device.

6. What if we don’t have internet access at home?

- Please contact Jennifer De La Torre, Delatorre.jennifer@cusd80.com.

7. If my student forgets their computer or charger at home, will they be given a loaner?

- No, loaner computers/chargers will not be available for students that forget theirs.

8. Are there any security features and filtering to help prevent unacceptable websites?

- Yes, as detailed in the AUP, the device has security features and filtering intended to protect and prohibit your student from accessing inappropriate materials on the internet unless the student has taken specific actions to bypass the features.

9. Do security features, and filtering apply to both home and school?

- Yes, security features and filtering are in effect for the student devices at school and at home or on other wifi-enabled networks, including public libraries, restaurants, etc...as required by the Children’s Internet Protection Act (CIPA).

10. Is there any monitoring by the school/district to help prevent any unacceptable actions? Example: Sexting, suicide prevention, inappropriate behaviors, and offensive wording

- Yes, our district uses a program called Gaggle. District and school administration are notified immediately if there are any “key” inappropriate words, phrases and/or photos used/found on the device.

11. What happens if my child’s device is damaged?

- If a device becomes damaged, the parent or student will bring the device to the Tech Center and check it in at the kiosk. A loaner device will be checked out to the student until the student device is repaired by the technology services department. **All repairs must be made by a CUSD technician or authorized vendor.**
 - The Tech Center will be open before school, during 1st period, during 6th period, and after school.

12. What happens if my student loses their device?

- If the device is lost, a fee will be assessed. If the device is stolen while at school, the incident must be reported by the student to the Tech Center within 24 hours.

13. What happens in my student’s device is stolen?

- If the device is stolen outside of school, the parent/guardian must file a police report within 48 hours. A copy of the report must be turned in to the school's front office.

14. Is there a device protection plan available?

- As part of the 1:1 technology initiative, a student fee of \$25 will be added to inTouch to enroll in the Device Protection Plan (DPP). Enrollment in the plan will minimize the potential repair and/or replacement fees associated with the device. The Device Protection Plan does not begin until the fee is paid through inTouch in Infinite Campus. **The fee must be paid by the due date (August 20, 2022) in order to be enrolled in the plan.** [Click here for instructions to pay the fee in Infinite Campus.](#)
- Intentional damage to the device is not covered under the plan.
- Enrollment in the DPP does not begin until the fee payment has been received. There will be no refunds given on DPP purchases if a student leaves CUSD or upon graduation. The fee is not prorated for any reason.

15. What is covered under the plan?

- Accidental damage, such as cracked screens, broken keyboard, etc.
- Battery replacement (if determined that the battery is malfunctioning)
- Replacement of stolen device with official police report. A police report must be filed within 48 hours. A copy of the report must be sent to the school office
- Hardware issues (video cable, broken ports, speakers)

A lost device and intentional damage to the device are NOT covered under the plan. Replacement cords are not covered under the plan.

For the 2022-2023 School Year, the DPP fee will be added to accounts on July 20th and must be paid by August 20th.

You may enroll in the Protection Plan any time during the year after an inspection of the device at the Tech Center.

Copy of Estimated Prices : Estimate Prices

Chromebooks	With DPP	Without DPP
Device Replacement (lost or damage beyond repair)	\$150	\$400
Device Replacement (stolen - Police Report Required)	\$0	\$400
AC Adapter Power Cord	\$25	\$35
Battery	\$0	\$100
Touchpad	\$0	\$30
Display Panel (Screen)	\$20	\$100
Display Bezel (Front Cover)	\$0	\$25
Display Back Cover	\$0	\$40
Keyboard	\$25	\$75
Webcam	\$0	\$30
System Board	\$20	\$200

16. Who is responsible for repair costs?

- Parents and students who choose NOT to purchase the [Device Protection Plan](#) are responsible for all repairs or replacement costs unless it is due to a manufacturer issue.
- **The following prices are estimates**, as exact costs for each repair will be made upon further inspection of the damaged device. Should the student’s device become damaged, the student will be provided a loaner device while their assigned device is being repaired. Once the assigned device is repaired, the loaner device must be returned, and the student device will be returned to the student.

Estimated Prices : Estimate Prices

	DPP
Device Replacement (lost or damage beyond repair)	\$200
Device Replacement (stolen - Police Report Required)	\$0
AC Adapter Power Cord	\$25
Battery	\$0
Touchpad	\$0
Display Panel (Screen)	\$20
Display Bezel (Front Cover)	\$0
Display Back Cover	\$0
Keyboard	\$25
Webcam	\$0
System Board	\$20

17. What are equivalent behavior issues to classroom behavior issues?

"Traditional" Classroom Issues	Equivalent Technology Related Issues
Coming to class unprepared	Failure to bring device to school or failure to bring a charged device to school
Passing notes, reading magazines, game, etc	Email, texting, social media, internet surfing, etc
Breaking into someone's locker or classroom	Using an account belonging to another student or staff member
Bringing inappropriate material into school via a traditional media type	Accessing inappropriate material
Inappropriate language, harassment	Using profanity, obscenity, racist terms
Cheating, plagiarism, copying assignments	Sending/Forwarding assignments to another student for the purpose of cheating

*More information is available online on our [CUSD 1:1 Student Guide \(QR code Below\)](#). If you have specific questions, contact Jennifer De La Torre at Delatorre.jennifer@cusd80.com.

